

To: "Alan Upshall" <aupshall@...>  
From: Ellis Jones <ellis@...>  
Subject: Legal Situation in San Jose  
Cc:  
Bcc:  
Attached:

Alan: This is FYI--my wife and I just returned late last night from a four day holiday in northern Minnesota with my brother and his wife.

On Monday, Mary Henry called me at the cabin to alert me that word had been received about problems with the drawings which San Jose is having. Our understanding here at Headquarters was that people had to register for the National in order to qualify for the drawing but someone in California pointed out that that is illegal. You can't require persons to purchase something that is offered as a free drawing. Soooooo, messages are flying back and forth in California about steps to correct the misunderstanding. The problem seems to be centered in the Welsh Tourist Board.

At any rate, I'll forward to you e-mails which were waiting for me here this morning when I go to the Welsh Center. There is nothing for you to do at this time but to be aware that this is going on. You might want to have a folder of the e-mails which I will be forwarding to you.

Over 150 calls came in to the Welsh Center and effectively stopped the processing of registrations. Somehow those persons have to be contacted to correct the error which was not only here but out there. I think that the San Jose folks are going to be doing that. We have also received e-mails from Sue Redmore which I'll forward to you too. As you will note from one of the e-mails that Howard is in contact with legal counsel on this.

Will keep you posted.

Ellis J.

X-From: [redacted]@t.net Sat Jul 28 18:36:44 2001  
Date: Sat, 28 Jul 2001 18:33:14 -0700  
From: Howard Thomas <[redacted]@t.net>  
X-Mailer: Mozilla 4.61 [en] (Windows; I)  
X-Accept-Language:  
To: Sue <sue@l  
"gyman <[redacted]@analytics.com>,  
Sue Re <[redacted]@mindspring.com>,  
Gareth <[redacted]@netmagic.net>,  
kidwel <[redacted]@asnc.org>,  
"D.Bar  
CC: howard.thom <[redacted]@t.net>, eris@gustavus.edu, [redacted]@bta.org.uk  
Subject: Drawing

Good afternoon all:

I've been reading the various emails about the Drawing (amongst the 45 emails I've received at home since Friday morning) with great interest.

I am suspicious that it is not a coincidence that we have received two emails relating to the terms of the Drawing within 24 hours - one from David Martin and one from Julie Zuniga. I wonder who she is? A friend of David's? An employee of the State's? We have no way of identifying her, so far as I can tell. Or can we have some clue from her email address?

*Ed - look at website*

We have clearly done the right thing in correcting the website. Thanks Sue and Jayne for taking care of that so quickly.

I am somewhat concerned and confused about the proposed R&R's. There does not seem to me to be adequate distinction between the two drawings, so it looks as though it is really just one drawing with one set of rules.

Clearly, we need to get this right, and cut off any action by anyone immediately. We made a mistake in using the word "purchase", which we never intended to say, and now we have corrected it, but let's not rush to judgement in destroying what we are trying to accomplish with the drawings by adopting changes to the R&R's we had anticipated until we have thought properly about them.

As Idris has pointed out both drawings are, in fact, drawings organized by the WTB, an agency of the Welsh government with HQ in UK, and maybe an office in NY. Is its operation of a web-advertised drawing covered by the laws of New York or Wales or wherever the reader of the website is located? I imagine that the "drawings" might physically take place in NY, Minnesota, Cardiff or here, and would not then know which law might apply.

The registration drawing comes to an end on Wednesday. I believe that it might be taking place in Minnesota (i.e. at WNGGA's HQ) since that is where registrations are supposed to be sent, but it could equally be taking place in NY or Cardiff. I will contact Ellis to see if Minnesota law is different from that in California. Although the server on which the event is publicized is in California I cannot imagine that the law wants to get into a fight over jurisdiction over this issue. I have no idea whose law covers a drawing - where the drawing physically takes place, where it is advertised, where the prize is announced. I do know that many drawings state "void where illegal" or words to that effect.

I have certainly seen on the rules of many drawings - "must be present to win" - and wonder how those words got to be there. I doubt that it is a coincidence, so apparently it has some meaning in law.

It seems to me that rather than rushing our R&R's onto the website, and running the risk of still getting it wrong, we should take legal advice about just what is required. I have calls in to two lawyers since yesterday, and will be sure to speak to someone on Monday. I think that

we can wait that long to decide on an appropriate position to take, and from that an appropriate course of action.

We need to keep WNGGA and WTB fully in the picture on this so I am copying both Ellis and Raymond on this email. We also need to keep Montalvo in the picture, since they are the "host" of the event at which the winner of the CME drawing will be announced. I will talk to Bruce Labadie about it. We do not want to get them into the loop on this. In fact, I think that, until we receive legal advice to the contrary we should continue to advertise that these are drawings of and by WTB, an agency of the National Assembly of Wales (i.e. a foreign government).

Comments, please?

Regards

Howard

X-From: <[redacted]@rochet.net> Sun Jul 29 11:00:16 2001  
Date: Sun, 29 Jul 2001 08:56:38 -0700  
From: Howard Thomas <[redacted]@rochet.net>  
X-Mailer: Mozilla 4.01 [en; charset=us-ascii]  
X-Accept-Language: en

To: Sue <sue@l[redacted]>  
"gyma" <[redacted]@analytics.com>,  
Sue R <[redacted]@mindspring.com>,  
Garet <[redacted]@netmagic.net>,  
kidwe <[redacted]@wasnc.org>,  
"D.Ba" <[redacted]@j.uk>,  
ellis@[redacted].com

Subject: Drawing - Ms. Zuniga

I have been thinking further overnight about Ms Zuniga's request and agree with Sue and Idris that we need to reply to her as soon as possible, with a similar response going to whoever else asks to be included in the Registration drawing.

"Dear Ms. Zuniga:

A copy of your email addressed to 'Registrations@walesfest2001.org' has been sent to me for my attention.

In order to be entered in the Registration Drawing you must complete the Registration Form which is to be found on the website [www.walesfest2001.org](http://www.walesfest2001.org), under 'Download Registration Packet Now!'.

Please print out and complete the form, printing in block capitals on the top of the first page - 'PRIZE DRAWING ENTRY ONLY' - and mail it to the Registration address shown on the form (in Minnesota). It must be postmarked no later than August 1 to be eligible.

Thank you for your continuing interest in Wales and Welsh culture. We look forward to meeting you at future Welsh events.

Regards

Howard Thomas  
Chair  
Festival of Wales 2001  
Executive Team"

This response will, I believe, meet several of our needs:

- 1) It will require people to register - after all it is the registration drawing - thus providing to us the detailed information listed on the reg form in the correct format. The personal information about the registrant (age, WNGGA membership, etc.) is, after all, what we are trying to get.
- 2) It will stress that registration (and its related drawing) are taking place in Minnesota (MN address, phone number, etc.).
- 3) It will indicate that we in California are not responsible for the registration process. I do not want to give any other impression to applicants.
- 4) Since we nixed online registration I see no reason why people who are NOT attending the event should receive special treatment regarding the drawing as compared to those who are attending.
- 5) It will require that the registration document be post-marked no later than August 1, which means that it will no longer be applicable after this week.

I am still thinking about the requirements for the rules for the Celtic

Musical Evening drawing which does not have an Aug 1 cutoff date, but would appreciate your comments asap so that I can send off the response to Ms Zuniga in good time for her to print and mail the registration form by Aug 1.

Regards

Howard

X-From: [redacted]@cochet.net Sun Jul 29 18:50:02 2001  
Date: Sun, 29 Jul 2001 16:40:25 -0700  
From: Howard Thomas <[redacted]@cochet.net>  
X-Mailer: Mozilla 4.61 [en] (Win95; I)  
X-Accept-Language: en  
To: j[redacted]  
Subject: Prize Drawing

Dear Ms. Zuniga:

A copy of your email addressed to 'Registration@walesfest2001.org' has been sent to me for my attention.

In order to be entered in the Registration Drawing you must complete the

Registration Form which is to be found on the website [www.walesfest2001.org](http://www.walesfest2001.org), under 'Download Registration Packet Now!'.

Please print out and complete the form, printing in block capitals on the top of the first page - 'PRIZE DRAWING ENTRY ONLY' - and mail it to the Registration address shown on the form (in Minnesota). It must be postmarked no later than August 1 to be eligible.

Thank you for your continuing interest in Wales and Welsh culture. We look forward to meeting you at future Welsh events.

Regards

Howard Thomas  
Chair  
Festival of Wales 2001  
Executive Team"

X-From : [redacted]@cochet.net Sun Jul 29 23:54:43 2001  
Date: Sun, 29 Jul 2001 21:51:39 -0700  
From: Howard Thomas [redacted]@cochet.net>  
X-Mailer: Mozilla 4.61 [en] (Win95; I)  
X-Accept-Language: en  
To: [redacted]  
CC: [redacted]@howard[redacted].com  
Subject: Drawing

Ellis and Raymond:

You will have seen the correspondence surrounding the two drawings. I will be checking out the legal position tomorrow (Monday).

Our PR material says that applications for drawings are registration and Celtic Musical Evening will expire August 1.

You will also have seen my email to Julie Zuniga regarding the registration drawing.. Until we have the legal position clear, we propose that that be the model to respond to any such enquiries. Email or phone enquiries about the drawings should be subject to exactly the same treatment as registrants who are also applying to be included in the drawing, i.e. they should receive no preferred treatment and should be required to fill out a registration form and turn it in to Minnesota postmarked no later than Aug 1.

With regard to the CME drawing, Raymond, we propose to prepare a simple questionnaire which will be on our website tomorrow. (The same questionnaire will be in the program for CME attendees.) People who simply want to be included in the CME drawing will be required to print out the questionnaire from the website, fill it in, print "PRIZE DRAWING ENTRY" (or something similar on the top) and mail it to your office in NY postmarked no later than Aug 1.

I will be following up when I have more and better information.

Regards

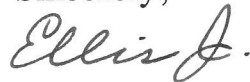
Howard

Thank you for your inquiry about the special Welsh weekend in San Jose. Enclosed is a registration brochure which describes all that is planned.

As explained on page 7, those who pay the registration fee and register before August 1 will be eligible for the special drawing for a trip to Wales. Since your call came in before August, if you decide to register, we'll mark that you have done so before the deadline.

If you have any questions, be sure to let us know. Our numbers are given below.

Sincerely,

A handwritten signature in cursive script that reads "Ellis J. Jones".

Ellis J. Jones  
Executive Director

tbs

Enclosures

Sue Redmore, 03:29 PM 7/26/01 , FW: registration

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X-From: redmore [redacted] Thu Jul 26 17:24:33 2001  
Reply-To: <redmore [redacted]>  
From: "Sue Redmore" <redmore [redacted]>  
To: <ellis [redacted]>  
Subject: FW: registration  
Date: Thu, 26 Jul 2001 15:29:26 -0700  
X-MSMail-Priority: Normal  
X-Mailer: Microsoft Outlook 8.5, Build 4.71.2173.0  
X-MimeOLE: Produced By Microsoft MimeOLE V5.00.2615.200  
Importance: Normal

Ellis

FYI I sent Madeline the brochure and reg form documents by email to save you responding.

Note; just in case you have other inquiries from people who can't download the file - it seems that the people who have difficulty downloading the brochure/form file from the website are not used to downloading Adobe pdf format files. There is a free software reader from Adobe Acrobat that they can download so they can read the documents with instructions for this on the festival web site at the following location  
<http://www.walesfest2001.org/pages/events.html> .

Thanks

Sue

-----Original Message-----

From: Betsy [redacted] [mailto:[redacted]]  
Sent: Thursday, July 26, 2001 12:00 PM  
To: registration [redacted]  
Subject: registration

I am unable to download the registration packet off of the website and would like to register-can you help me? thank you. Madeline Dow

X-From : redmore [redacted] Fri Jul 27 09:49:45 2001  
Reply-To: <redmore@ [redacted]>  
From: "Sue Redmore" <redmore@ [redacted]>  
To: "'Ellis Jones'" <elli [redacted]>  
Subject: RE: Items  
Date: Fri, 27 Jul 2001 07:25:04 -0700  
X-MSMail-Priority: Normal  
X-Mailer: Microsoft Outlook 8.5, Build 4.71.2173.0  
X-MIMEOLE: Produced By Microsoft MimeOLE V5.00.2615.200  
Importance: Normal

Ellis  
Thanks for the update. And re having names on files I was hoping we could do something like that so thank you. I'll pass that on to the email inquiries I get asking them to send an email with their contact info to your registration@ alias so you can record their information for your "before August 1" file.

Sue

-----Original Message-----  
From: Ellis Jones [mailto: [redacted]]  
Sent: Friday, July 27, 2001 6:41 AM  
To: re [redacted]  
Subject: RE: Items

Sue: Thanks for the description. That's all I need. There were 7 voice mails awaiting me this morning when I came to work. Several indicate only that they want to register for the trip so we will call them and let them know that they have to register and pay the registration fee. Others want more information so we're sending them a packet of information and indicating that we have their name on file "before August 1" in case they decide to register right away and may not get the form back to us by next week.

Ellis J.

At 02:37 PM 7/26/01 -0700, you wrote:

>Ellis  
>  
>Thanks for the update on the booklet info coming from WNGGA - that's perfect  
>timing since I'm putting together a CD over the weekend with all the program  
>content, ads etc. ready to send to the volunteer doing the layout.  
>  
>Re: Calls from California - that's great news! I've also seen a number of  
>emails coming into the registration@ email alias.  
>  
>Re: Arwork: To be honest I don't have a good copy of the artwork for you -  
>Raymond faxed me it and I marked it up with my changes so mine is messy.  
>Will ask Raymond to fax you one ASAP. Also to help with inquiries do you  
>want me to email you pdf files of the brochure and registraiton form? I've  
>been sending those to a number of people and it's quicker (and cheaper)  
>than  
>mail if they're Ok with receiving files  
>  
>  
>Until you receive fax here is basic info on the format:  
>  
>WTB and FOW logo on one side with address label and basic contact info  
>  
>Side 2 of postcard has 1/2 for WTB info and 1/2 for FOW. The FOW  
>information states "Get a taste of Wales in San Jose over Labor Day  
>Weekend"  
>(only went to contacts in CA so they'll know where Sjose is) and then

photo

>of choir underneath. To the left of this is 2 sentence overview of the  
>Festival highlighting concert, banquet, celtic evening etc. Contact info  
>given is your 877#; email registration@ and the festival web site.

>

>

>Sue

>

>-----Original Message-----

>From: Ellis Jones [mailto:elli[REDACTED]]

>Sent: Thursday, July 26, 2001 1:45 PM

>To: redmo[REDACTED]

>Subject: Items

>

>Sue: Item 1. Program Booklet Lists from Headquarters. We are putting  
>final touches on the lists for the Program Booklet which are coming from  
>Headquarters as per the May 21 e-mail listing basics. We'll send the lists  
>as attachments to email--probably tomorrow morning.

>

>Item 2. Calls from California. Calls are starting to come in as a result  
>of the mailing but I find we are at a bit of a disadvantage because we  
>don't have a copy of the card. Could you send one to us or FAX it to us.  
>The mailing has piqued the interest of several people which is good.

> Ellis J.

>P.S. FAX number [REDACTED] Black and white copy is fine.

>

> Ellis J.

>

>

X-From: redmore [redacted] Tue Jul 31 11:30:25 2001  
Reply-To: <redmore@walesfest2001.org>  
From: "Sue Redmore" <redmore@walesfest2001.org>  
To: <mhenry@walesfest2001.org>  
Subject: RE: Contact info and follow up for Drawing calls  
Date: Tue, 31 Jul 2001 09:29:39 -0700  
X-MSMail-Priority: Normal  
X-Mailer: Microsoft Outlook 8.5, Build 4.71.2173.0  
X-MimeOLE: Produced By Microsoft MimeOLE V5.00.2615.200  
Importance: Normal

ELLIS  
FYI

Hi Mary

Firstly let Ellis know that emails that have come into the registration@walesfest2001.org address I will respond to directly so they can respond by August 1st deadline if required.

For phone calls you receive this is the standard message we are now relaying to inquiries:

If they wish to enter the drawing only they complete section 1 of the form only and mark clearly on that form "Entry into Drawing only". They will be subject to same conditions that apply to registrants ie faxed back by August 1 or postmarked no later than August 1. Basically Email or phone inquiries about the drawings should be subject to exactly the same treatment as registrants who are also applying to be included in the drawing, i.e. they should receive no preferred treatment and should be required to fill out a registration form and turn it in to Minnesota postmarked no later than Aug 1.

They can obtain registration form and brochure by:

1. Downloading registration packet from the web site at [www.walesfest2001.org](http://www.walesfest2001.org) - instructions are there to download or print out the Adobe pdf file.
2. They can email me directly at [marketing@walesfest2001.org](mailto:marketing@walesfest2001.org) and I can email the form to them.
3. If they are not computer literate I can fax a form to them and place brochure in the mail as follow up directly from my stock here.

Please refer calls that you receive for either brochure request or drawing entries to [redacted] or by email to [marketing@walesfest2001.org](mailto:marketing@walesfest2001.org) I will then respond to them locally to save time.

I will send overnight 50 brochures marked for your attention. Just let me know when stocks get low again and I'll send more.

Let me know if you have any questions.

Sue

Sue Redmore, 12:33 PM 7/31/01 , RE: Confusion

---

X-From : redmore [redacted] Tue Jul 31 14:28:16 2001  
Reply-To: <redmore [redacted]>  
From: "Sue Redmore" <r [redacted]>  
To: "'Mary Henry'" <mhen [redacted]>  
Subject: RE: Confusion  
Date: Tue, 31 Jul 2001 12:33:08 -0700  
X-MSMail-Priority: High  
X-Mailer: Microsoft Outlook 8.5, Build 4.71.2173.0  
X-MimeOLE: Produced By Microsoft MimeOLE V5.00.2615.200  
Importance: High

Mary

Yes I am sending out regular registration form and no don't have to complete it personally just need the information so yes it certainly makes sense that you can just take info down and fill out form for them.

I've also forwarded a couple of complete registrations to you.

Sue

-----Original Message-----  
From: Mary Henry [mailto:m [redacted]]  
Sent: Tuesday, July 31, 2001 11:47 AM  
To: marketing@ [redacted]  
Subject: Confusion

Sue,

Ron and I still have a couple of questions.

Our understanding is that you are sending out THE REGULAR REGISTRATION FORM, not a new form, and all the person has to do is put his name, address and phone number on page 1 of the form and return it. Does an individual have to fill out the form personally or can we do it for him? If we can fill out the form, especially from phone messages, then there would be no reason for them to call you if they only want to enter the drawing. Is this correct? If the form needs to be filled out by them personally then we will e-mail you some addresses. Also when the folks call here if they have to fill out the form personally then we will have to tell them that a form will be sent to them to fill out. Let me know as soon as you can since calls are coming in all the time.

Also, we need to verify that a person who just registers for the trip to Wales does not have to be present to win.

Thanks,  
Mary

Sue Redmore, 05:26 PM 7/31/01 , RE: And thanks for your help!!

X-From : redmore [redacted] Tue Jul 31 19:36:29 2001  
Reply-To: <redmo [redacted]>  
From: "Sue Redmore" <redmo [redacted]>  
To: "'Mary Henry'" <mhe [redacted]>  
Subject: RE: And thanks for your help!!  
Date: Tue, 31 Jul 2001 17:26:41 -0700  
X-MSMail-Priority: Normal  
X-Mailer: Microsoft Outlook 8.5, Build 4.71.2173.0  
X-MimeOLE: Produced By Microsoft MimeOLE V5.00.2615.200  
Importance: Normal

Ellis  
FYI

Mary

Thanks so much for "adapting so quickly" to last minute needs in message given to callers about drawing versus registration.

Also please let Ellis know that I have responded to all the registration@walesfest2001.org messages that have come in since I know he was out of the office and wanted to give people the opportunity to register/enter drawing and will continue to do so until Thursday at least. Could you or Ellis let me know when he's back and then I'll step back from answering messages and hand back to Ellis.

FYI a lot of the messages I've been responding to will be registering as well as entering drawing. Also I've sent brochures a number of people over the last week but who might not yet have received them in the mail but stated that they wanted to register ie for the event. I'll send you their names so you can make sure they're entered.

Re: names you've taken down either fax or email info to me when you have a chance. No urgency.

Package with about 60 brochures for delivery Wednesday for your attention. Let me know when you need more and I'll send out.

Thanks  
Sue

-----Original Message-----  
From: Mary Henry [mailto:[redacted]]  
Sent: Tuesday, July 31, 2001 3:53 PM  
To: redmore [redacted]  
Subject:

Sue,

Thank you for your quick response. We have been taking down names, addresses and phone numbers all afternoon for people who wish to register only for the trip to Wales.

Thanks for sending the registration for Nathan and Selma Hughes. I have talked to Nathan by phone and received his credit card information.

Also, I talked to Ellis today and he also asked whether people had to be present to win the free trip to Wales. I am telling people they do not have to be present to win. So hope that is correct.

All for now,  
Mary

P.S. Received Lovicy Lockwood's registration as well.

X-From: redmore [redacted] Tue Aug 7 11:15:37 2001  
Reply-To: <redmore [redacted]>  
From: "Sue Redmore" <redmore [redacted]>  
To: "'Ron Green'" <rgreen [redacted]>  
Subject: RE: Drawing for trip to Wales - Answers to Qs  
Date: Tue, 7 Aug 2001 09:20:59 -0700  
X-MSMail-Priority: Normal  
X-Mailer: Microsoft Outlook 8.5, Build 4.71.2173.0  
Importance: Normal  
X-MimeOLE: Produced By Microsoft MimeOLE V5.00.2615.200

Hi Ron

Just talked to Howard and here are the answers to your questions.

Basically if you can send me everything you have in whatever format I can sort out the final information and eligibility from my side with the WTB. I don't want to cause any more additional work for any of you so mail everything you have when you have an opportunity. This applies to any incomplete entries, outstanding calls etc. that you have on file and the forms themselves where people have entered the drawing only (and yes just mark Wales or red check mark on them that's fine)

Strictly calls after August 1st deadline should NOT be included whether they were away on holiday or not

Which brings me on to a question for you and the team in St Peter - We will need a list of the registrants who have met the August 1st deadline and which I know you will have entered into your database. Could you email me a list of these registrants including full contact info and which 70th Gymanfa Ganu events they have signed up for? I need the list for a number of reasons one of which is the prize drawing entries. I can then make master list of both registrants and drawing only entries with the WTB. That should alleviate any more work from your side with regard to this drawing.

Hope that helps. I'm out at meeting most of this morning but should be back by 2-3pm West Coast time and will check my email again then in case you have any questions.

Thanks  
Sue

-----Original Message-----  
From: Ron Green [mailto:rgreen@jagva.com]  
Sent: Tuesday, August 07, 2001 8:04 AM  
To: redmore [redacted]  
Subject: Drawing for trip to Wales

Good Morning Sue. I hope your day goes well. My name is Ron Green. I work in the Welsh office in St. Peter, MN for Ellis and I am in the final stages of completing registrations for the drawing for the Wales trip. Mary and I have communicated with you about the confusion the post card caused us and maybe you, when hundreds of folks called directly after they received the card and still are to this day.

Your email to Mary of 7/31 makes it fairly clear what the conditions for over the phone registration are; however, I still have some points which perhaps you can help me on:

First, prior to getting the story straight about who could and could not register, all of us in the Welsh office, Ellis, Mary and myself had told tel. callers that they had to register for the San Jose event to be eligible for the Welsh Tourist Board drawing. So, after giving this false information to many callers on July 29 and July 30, we ended up with only names and home city for information. Since these folks are really eligible for the drawing, will that be enough information for the drawing. We have many names in this category. It would be impossible for us to do a

telephone search to get the tel. numbers and addresses of these people. A lot of them called.

Second: A number of folks have called after the Aug. 1, deadline noting that they were out of town and did not receive the card from the Welsh Tourist Board until after the deadline. We have taken their names and will fill out registration form, if you give approval. Only three or four callers fall into this category.

Third: You request that registration for the drawing only be labeled as such. I have more than a hundred registration forms that fall into this category. Can you suggest a simpler way to identify these forms. Would a red check do, or just the word Wales in red at the top or something fairly short and simple. I ask this because Mary and I and my wife are up to our ears, literally, trying to take care of San Jose registrations and we simply do not have time to write a long phrase across the top of the drawing only registrations.

Fourth: Since I am responsible for completing this task and want to get it done very soon, are you the person that should receive these forms?

Fifth: We are trying to figure out how to deal with the folks who were told that they were not eligible for the drawing, and who we subsequently entered after the rules changed. I am not sure how many there are, but probably someone should contact them, if we can single them out from the list of names of folks who called.

Sixth: Do you have an opinion, or a ruling on eligibility of Welsh office staff as to whether we should declare ourselves ineligible for the drawing. As registrants, our names will be in the box, or hat, or in the pool. Of course we have been very involved with registrations so I guess we should declare ourselves ineligible, but I surely would hate to turn down a free trip to Wales.

I hope this gets through to you this morning and your busy schedule will allow you to respond as I want very much to get past this job.

We are in a heat wave in St. Peter, MN this morning. Have been for several days. I have been on the phone with lots of CA folks who live in the mountains and along the ocean and I am certainly envious, of some of them at least.

Thanks for your help on this.

To: marketing [REDACTED]  
From: Mary Henry <m[REDACTED]>  
Subject: Confusion  
Cc:  
Bcc:  
Attached:

Sue,

Ron and I still have a couple of questions.

Our understanding is that you are sending out THE REGULAR REGISTRATION FORM, not a new form, and all the person has to do is put his name, address and phone number on page 1 of the form and return it. Does an individual have to fill out the form personally or can we do it for him? If we can fill out the form, especially from phone messages, then there would be no reason for them to call you if they only want to enter the drawing. Is this correct? If the form needs to be filled out by them personally then we will e-mail you some addresses. Also when the folks call here if they have to fill out the form personally then we will have to tell them that a form will be sent to them to fill out. Let me know as soon as you can since calls are coming in all the time.

Also, we need to verify that a person who just registers for the trip to Wales does not have to be present to win.

Thanks,  
Mary